

## **SAECURE 21**

**Investor Presentation** 

May 2023



## Disclaimer (I)

This presentation was prepared by Aegon Hypotheken B.V. ("Aegon" or the "Company") and may contain marketing materials.

Although the information in this presentation has been obtained from sources which the Company believes to be reliable, the Company does not represent or warrant its accuracy, completeness or correctness, and such information may be incomplete or condensed. The Company will not be responsible for the consequences of reliance upon any opinion or statement contained herein or for any omission.

No action has been taken by the Company and the Managers (as defined below) that would permit an offer of the notes (the "Notes") as referred to in the presentation or distribution of this presentation or distribution of this presentation or distribution of this presentation in certain jurisdictions may be restricted by law and therefore persons in such jurisdictions into which they are released, published or distributed, should inform themselves about, and observe, such restrictions. This presentation is not for release, distribution or publication, whether directly or indirectly and whether in whole or in part, into or in the United States or any (other) jurisdiction where to do so would constitute a violation of the relevant laws of such jurisdiction. The presentation is for information purposes only and is not intended to constitute, and should not be construed as, an offering document, an offer to sell or a solicitation of any offer to buy any securities of the Company (including the Notes) in the United States or in any other jurisdiction in which such offer, solicitation or sale would be unlawful prior to registration, exemption from registration or qualification under the securities laws of such jurisdiction.

The Notes are not intended to be offered, sold or otherwise made available, and should not be offered, sold or otherwise made available, nor should this presentation be distributed, to retail investors in the European Economic Area (the "EEA") or in the United Kingdom (the "UK"). This presentation does not constitute a prospectus or an offering memorandum. Any offer of the Notes in any Member State of the EEA or in the UK will be made pursuant to an exemption under Regulation (EU) 2017/1129, as amended (the "EU Prospectus Regulation") and the EU Prospectus Regulation as it forms part of UK domestic law by virtue of the European Union (Withdrawal) Act 2018, as amended (the "EUWA") (the "UK Prospectus Regulation"), respectively, from the requirement to publish a prospectus for offers of securities. In relation to any securities (including the Notes), a preliminary prospectus (the "Prospectus") will be made generally available by the Company. This presentation does not constitute an offer or invitation for the sale, purchase, exchange or transfer of any securities or a recommendation to enter into transactions hereby contemplated. It is an advertisement and does not comprise a prospectus for the purposes of the EU Prospectus Regulation, the UK Prospectus Regulation or otherwise. The Prospectus may contain information different from the information contained in this presentation.

In preparing this presentation, the Company has relied upon and assumed, without independent verification, the accuracy and completeness of all information available from various sources. This presentation may be subject to variation to the extent that any assumptions contained herein prove to be incorrect, or in light of future information or developments relating to the transaction or following discussions with relevant transaction parties. No assurance can be or is given that the assumptions on which the information is made will prove correct. Information of this kind must be viewed with caution and should not be treated as giving investment advice. The information in this presentation reflects currently prevailing conditions and views, which are subject to change. Any historical information is not indicative of future performance. Opinions and estimates may be changed without notice and involve a number of assumptions which may not prove valid. Average lives of and potential yields on any securities cannot be predicted as the actual rate of repayment as well as other relevant factors cannot be determined precisely. No assurance can be or is given that the assumptions on which such information is made will prove correct. Information of this kind must be viewed with caution. The definitive terms of the transactions described herein will be described in the final version of the Prospectus, which will be available on www.aegon.com.

Neither the Company nor the Managers assumes any obligation to notify or inform the recipient of any developments or changes occurring after the date of this presentation that might render its contents untrue or inaccurate in whole or in part. In addition, no representation or warranty, expressly or implied, is or will be made in relation to, no reliance should be placed on and no responsibility is or will be accepted by the Company or the Managers or their respective affiliates, agents, directors, officers, partners, employees or advisers, as to the fairness, accuracy, adequacy, correctness and completeness of the information contained in this presentation and nothing in this presentation or warranty or to constitute a recommendation to any person to acquire securities. Nothing in this term-should be construed as legal, tax, accounting, financial, regulatory or investment advice and all recipients of this presentation are advised to seek independent professional advice as to the suitability of any products and to their tax, accounting, financial, investment, legal or regulatory implications. This presentation is made available by the Company to the recipient, on a confidential basis and for information purposes only. It is prohibited to use the material for any other purpose.



### Disclaimer (II)

The Notes are not and will not be registered under the U.S. Securities Act of 1933, as amended (the "U.S. Securities Act") and will also not be registered with any authority competent with respect to securities in any state or other jurisdiction of the United States of America. The Notes may not be offered or sold in the United States of America absent registration or an applicable exemption from the registration requirements under the U.S. Securities Act. There will be no public offering of the Notes in the United States.

This presentation is only being distributed to and is only directed at (i) persons who are outside the UK or (ii) to investment professionals falling within Article 19(5) of the Financial Services and Markets Act 2000 (Financial Promotion) Order 2005 or (iii) high net worth entities, and other persons to whom it may lawfully be communicated, failing within Article 49(2)(a) to (d) of such Order (all such persons together being referred to as "relevant persons"). Any investment activity to which this communication may relate is only available to, and any invitation, offer, or agreement to engage in such investment activity will be engaged in only with, relevant persons. Any person who is not a relevant person should not act or rely on this presentation or any of its contents. The information in this presentation is given in confidence and the recipients of this presentation should not engage in any behavior in relation to qualifying investments or related investments (as defined in the Financial Services and Markets Act 2000 (FSMA) and the Code of Market Conduct made pursuant to FSMA) which would or might amount to market abuse for the purposes of FSMA.

The identified target market for the Notes for the purposes of the product governance obligations in Directive 2014/65/EU (as amended, "MiFID II") is eligible counterparties and professional clients and no key information document (KID) under Regulation (EU) No 1286/2014, as amended (the "EU PRIIPs Regulation") or the EU PRIIPs Regulation as it forms part of UK domestic law by virtue of the EUWA (the "UK PRIIPs Regulation") has been prepared and therefore offering or selling the Notes or otherwise making them available to any retail investor in the EEA or in the UK may be unlawful under the EU PRIIPs Regulation, respectively.

This presentation contains "forward-looking statements". Such forward-looking statements involve known and unknown risks, uncertainties and other important factors beyond the Company's and the Managers' control that could cause the actual results, performance or achievements of the Company to be materially different from future results, performance or achievements expressed or implied by such forward-looking statements. Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future. By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. The Company and the Managers accept no obligation to update the forward-looking statements contained herein to reflect actual results, changes in assumptions, or changes in factors affecting these statements.

Recipients should make themselves aware of the requirements of Regulation (EU) 2017/2402, as amended (the "EU Securitisation Regulation") and the EU Securitisation Regulation as it forms part of UK domestic law by virtue of the EUWA, including the Securitisation (Amendment) (EU Exit) Regulations 2021 (the "UK Securitisation Regulation") (and any corresponding implementing rules made at the national level), where applicable to them, in addition to any other regulatory requirements applicable to them with respect to their investment in the Notes. Recipients are required to independently assess and determine the sufficiency of the information described above for the purposes of complying with any relevant requirements and none of the Company nor any of the Managers makes any representation that the respect to the insufficiency of such information or any failure of the transactions contemplated herein to comply with or otherwise satisfy the requirements of Article 5 of the EU Securitisation Regulation and Article 5 of the EU Securitisation Regulation or any other applicable legal, regulatory or other requirements.

This presentation is provided for discussion purposes only and does not constitute an offer or invitation for the sale, purchase, exchange or transfer of any securities or a recommendation to enter into transactions hereby contemplated and it does not constitute a prospectus or offering document in whole or in part.



### Disclaimer (III)

The information contained herein may not be reproduced or redistributed (in whole or in part) in any format without the express written approval of the Company.

Aegon is supervised by the Dutch central bank (De Nederlandsche Bank N.V.) ("DNB") and the Dutch Authority for the Financial Markets (Stichting Autoriteit Financiële Markten) (the "AFM") in the Netherlands.

By receiving this presentation, you will be deemed to have represented, warranted and agreed that you have read and will comply with the contents of this notice.

The Company has retained as managers (the "Managers") ABN AMRO Bank N.V., BNP Paribas S.A., BofA Securities, HSBC Continental Europe and Wells Fargo Securities Europe S.A. in connection with the proposed transaction.

The Managers are each acting only for and on behalf of the Company. The information in this presentation has not been verified, approved or endorsed, or independently verified by the Managers or by any independent third party. The Managers make no representatioen or warranty, express or implied, as to the accuracy or completeness of such information. None of the Managers or any of their directors, officers, employees, affiliates or agents will be responsible or liable for the consequences of reliance upon any statement, opinion or information contained herein or any omission therefrom. The Managers therefore disclaim any and all liability relating to this presentation including, without limitation, any express or implied representations or warranties for statements contained in, and omissions from, the information herein. None of the Managers nor any of their respective employees, directors, subsidiaries or affiliates and any of their respective employees, directors, advisers, agents or subcontractors accept any liability or responsibility whatsoever to any person or entity, directly or indirectly, in respect of the information herein and/or any omission, condition or other circumstances within or outside the control of the Managers shall not be liable for any direct, incidental or compensatory or consequential damage, loss whatsoever (including, without limitation, loss of profits), cost, charge, expense or other liability which may result from, be caused by or alleged to be caused by or in connection with the use or reliance by you, or others, upon such information. You agree to assume all risks of and responsibility for any decisions made and any risks taken in using this information. The information contained herein is subject to change without notice, and is qualified in its entirety by the information in the relevant final prospectus.

ABN AMRO is the trading name used by ABN AMRO Bank N.V. incorporated in the Netherlands. ABN AMRO is authorised by DNB and regulated by the AFM.

BNP Paribas is authorised and regulated by the European Central Bank and the Autorité de contrôle prudentiel et de résolution. BNP Paribas is authorised by the Prudential Regulation Authority and is subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority are available from us on request. BNP Paribas London Branch is registered in the UK under number FC13447. UK establishment number: BR000170. UK establishment office address: 10 Harewood Avenue, London NW1 6AA.

HSBC Continental Europe is a société anonyme incorporated under the laws of France, whose registered office is at 38, avenue Kléber, 75116 Paris, France, registered with the Trade and Companies Register of Paris under number 775 670 284. HSBC Continental Europe is authorized and supervised by the European Central Bank (ECB), as part of the Single Supervisory Mechanism (SSM), the French Prudential Supervisory and Resolution Authority (l'Autorité de Contrôle Prudentiel et de Résolution) (ACPR) as the French National Competent Authority. It is also supervised by the French Financial Markets Authority (l'Autorité des Marchés Financials) (AMF) for the activities carried out over financial instruments or in financial markets.

BofA Securities Europe SA with registered address at 51, rue La Boétie, 75008 Paris (France) is registered under n° 842 602 690 RCS Paris. In accordance with the provisions of French Code Monétaire et Financier (Monetary and Financial Code), BofASE is an établissement de crédit et d'investissement (credit and investment institution) that is authorised and supervised by the European Central Bank (ECB) and the Autorité de Contrôle Prudentiel et de Résolution (ACPR) and regulated by the ACPR and the Autorité des Marchés Financiers (AMF). BofASE's share capital can be found at www.bofaml.com/BofASEdisclaimer.

Wells Fargo Securities Europe S.A. is a société anonyme à conseil d' administration par actions simplifiée incorporated under the laws of France, whose registered address is at 1-5, rue Paul Cezanne 75008 Paris (France) and registered with the Trade and Companies Register of Paris under number 842 610 255. WFSE is authorised by the Autorité de Contrôle Prudentiel et de Résolution and regulated by the Autorité des Marchés Financiers.



### Content

Executive summary

Slides 6 - 7

SAECURE 21 – Transaction overview

Slides 8 - 15

**1** Aegon highlights

Slides 16 - 20

Mortgage loan business & origination

Slides 21 - 26

The Dutch mortgage and housing market and Aegon's place within

Slides 27 - 34

SAECURE program performance

Slides 35 - 40

Appendix I – Additional SAECURE 21 specifics

Slides 41 - 45

Appendix II – Generic Aegon
Hypotheken mortgage business
information

Slide 46 - 56

**Contacts** 

Slide 57





**Executive summary** 



### **Executive summary**

#### **SAECURE 21**

- The SAECURE 21 transaction includes EUR [•]m of [4.94]¹ year Mortgage Backed Class A Notes that will be rated [AAA(sf)] / [AAAsf] by S&P Global Ratings and Fitch Ratings
- The transaction benefits from a 25-year Interest Rate Cap with a [•]% strike price<sup>2</sup>
- The issuance is collateralized by first and sequentially lower ranking secured, owner occupied, prime Dutch residential mortgage loans originated by Aegon Hypotheken and Aegon Levensverzekering and serviced by Aegon Hypotheken
- The portfolio primarily consists of fixed rate mortgage loans
- The SAECURE 21 transaction comprises of EUR denominated (Reg S only) notes

#### The SAECURE program

- 20 SAECURE transactions issued since 2000, SAECURE 1 through 15 called at FORD
- SAECURE portfolios are representative of Aegon's total portfolio with a stable and strong performance
- The SAECURE program had a total outstanding net balance of EUR 5.13bn<sup>3</sup> across 5 transactions SAECURE 16 to 20, as at the end of January 2023

### Aegon's mortgage business in the Netherlands

- Aegon is one of the top 5 lenders in the Dutch residential mortgage market and has demonstrated the ability to successfully adjust to changing market conditions, including the COVID-19 pandemic
- Aegon Group announced the combination of its Dutch pension, insurance, banking and mortgage origination activities with a.s.r. The transaction is expected to close in the second half of 2023
- The historical performance of Aegon's total residential mortgage loan portfolio has been in line with the prime Dutch mortgage market



<sup>&</sup>lt;sup>1</sup> Based on, inter alia, a CPR of [6]%, no defaults/delinquencies, no Further Advances and an assumed redemption of the Notes on the FORD

<sup>&</sup>lt;sup>2</sup> The strike price rate will be set at closing, at a level between 1.0% to 1.2%

<sup>&</sup>lt;sup>3</sup> Net Outstanding Balance at the end of the January 2023 Reporting Period, includes retained SAECURE 17 & 19 transactions



# **SAECURE 21**

**Transaction overview** 



### Transaction highlights

### **Capital structure**

ا	Note class	Amount	Status	CE <sup>1</sup>	Coupon up to and including FORD <sup>2</sup>	Coupon after FORD	Class A Excess Consideration <sup>3</sup>	WAL <sup>4</sup>	FORD	Final maturity	S&P/ Fitch
	А	[93.75%]	Offered	[7.5%]	3mE + [•] bps	Min (3mE; [6.5]%) + [•] bps	Max (3mE −[6.5]%; 0%) + [•] bps	[4.94] yrs	[October 2029]	[April 2090]	[AAA(sf)/ AAAsf]
	В	[6.25%]	Retained	[1.25%]	0%	0%	0%	[6.53] yrs	[October 2029]	[April 2090]	NR
	Total	[100%]									
	С	[1.25%]	Retained	0.0%	0%	0%	0%	N.A.	N.A.	[April 2090]	NR

<sup>&</sup>lt;sup>1</sup>Credit enhancement includes the Reserve Account of [1.25]% as a percentage of the Class A and B Notes at closing and excludes excess spread

#### Main features & industry compliance

- · The interest rate risk is mitigated by a 25-year Interest Rate Cap provided by BNP Paribas SA
- Credit enhancement (excluding excess spread) of [7.5]% for the Class A Notes is provided by:
  - 1. Subordination of Class B Notes [6.25]%
  - 2. Reserve account of [1.25]% at closing
- Prime Collateralised Securities (PCS) has been engaged to assess compliance with:
  - 1. EU Securitisation Regulation (the STS Verification)
  - CRR regarding STS-Securitisations (the CRR Assessment and the LCR Assessment)

- The Class A Notes are intended to be held in a manner which will allow Eurosystem eligibility
- Transaction is compliant with the RMBS Standard of the Dutch Securitisation Association
- Aegon has undertaken to retain on an ongoing basis a material net economic interest of not less than 5
  per cent. in the securitisation in accordance with Article 6(1) of the EU Securitisation Regulation



<sup>2</sup> After the FORD, a step-up equal to the Class A Excess Consideration will be payable, which will be subordinated to certain payments in the Interest Priority of Payments

<sup>&</sup>lt;sup>3</sup>Post-FORD, the Class A Notes will be paying a senior floating coupon based on the 3m EURIBOR, capped at [6.5]% (the EURIBOR Agreed Rate) plus the Class A Step-Up Margin. The Class A Step-up Margin will equal the lower of (i) the Class A Notes Margin and (ii) 40bps

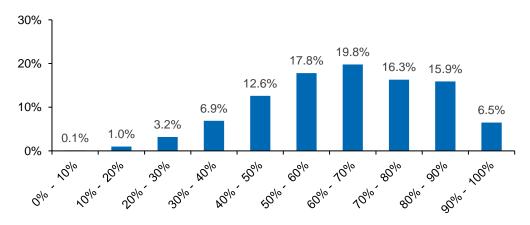
<sup>&</sup>lt;sup>4</sup>Based on, inter alia, a CPR of [6]%, no defaults/delinquencies, no Further Advances and an assumed redemption of the Notes on the FORD

## Portfolio characteristics (I)

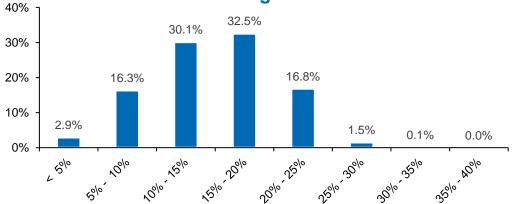
#### **Key characteristics**

Principal balance	€ 649,741,374.91
Value of savings deposits	€ 9,739,776.14
Net principal balance	€ 640,001,598.77
Construction deposits	€ 9,785,194.90
Net principal balance excl. construction and saving deposits	€ 630,216,403.87
Number of borrowers	2,393
Number of loan parts	6,269
Average principal balance (per borrower)	€ 267,447.39
Weighted average current interest rate (%)	2.17
Weighted average maturity (in years)	26.85
Weighted average remaining time to interest reset (in years)	19.83
Weighted average seasoning (in years)	2.33
Weighted average CLTOMV (%)	71.21
Weighted average CLTIMV (%)	63.61
Weighted average Debt Service to Income (%)	14.96
Weighted average LTI	3.90

#### **Current loan to indexed market value**



### **Debt servicing to income**



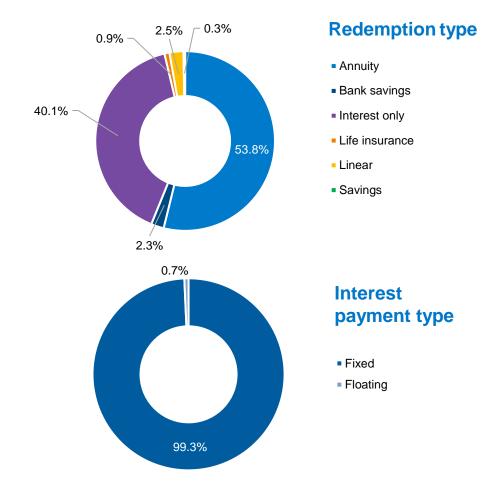


# Portfolio characteristics (II)

#### **Geographical distribution**



Drenthe	3.0%
Flevoland	2.5%
Friesland	3.9%
Gelderland	14.3%
Groningen	3.4%
Limburg	5.8%
Noord-Brabant	13.7%
Noord-Holland	15.7%
Overijssel	8.5%
Utrecht	8.7%
Zeeland	2.1%
Zuid-Holland	18.4%



### Risk mitigating features

#### Credit enhancement

**Subordination** is provided by Class B Notes [6.25]%

#### The Reserve Account

- The Reserve Account will be funded at closing at [1.25]% of the Class A & B Notes and has a target level of [1.25]% of the balance of the Class A & B Notes at closing
- The reserve account will not amortize as long as the Class A Notes are outstanding

#### **Excess Spread**

#### Pre-FORD:

 The excess spread equals the difference between the interest received on the mortgage portfolio and the interest paid on the Notes, subject to payout from the Interest Rate Cap Provider if and when applicable

#### Post-FORD:

Any interest receipts remaining after paying Class A Excess Consideration will be diverted in the form of Class A Additional Redemption Amounts to the Principal Available Amount for the accelerated redemption of the Class A Notes

#### **Commingling risk**

- All borrowers pay into the Originator Collection Account (held at ABN AMRO Bank N.V. (A/A1/A) (S/M/F) by means of direct debit on the first business day of each month
- On each mortgage collection payment date the Seller will transfer to the Issuer the scheduled amount of principal and interest and an estimated amount of prepaid principal (120% of the previous month's prepayments)
- Following an Assignment Notification Event and expiry of any applicable grace period, the Seller undertakes to immediately notify the Borrowers and any other relevant party, of the assignment of mortgage loans and the beneficiary rights relating thereto where after Borrowers will make payments directly to the Issuer

#### Cash advance facility

- Cash Advance Facility is [1.00]% of the outstanding balance of the Class A Notes with a floor of [0.75]% of the Class A Notes at closing
- The Cash Advance Facility may only be used to pay senior expenses and interest due on the Class A Notes
- Cash Advance Facility is provided by BNG Bank N.V. (AAA/Aaa/AAA) (S/M/F)

#### Set-off risk

- Fitch and S&P have both considered the potential set-off exposure related to life insurance, bank and savings Mortgage Loans in determining the credit enhancement levels
- Structural features mitigate set-off risk on life insurance, bank and savings Mortgage Loans by means of, amongst other things, the subparticipation agreements

### Indicative amortization profile of the notes

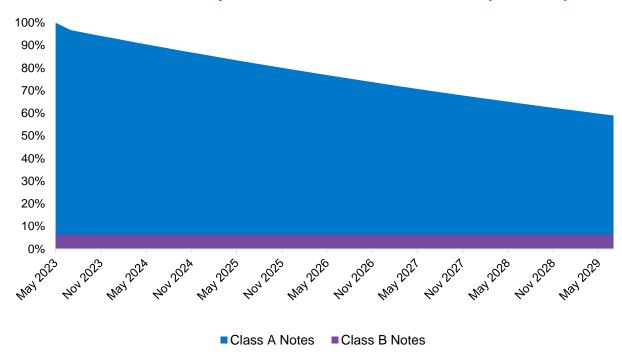
#### **Assumptions**

- Closing on [May 24, 2023]
- · Call at the FORD
- No defaults / delinquencies
- CPR of 6%
- No repurchases and further advances

#### WAL table of class A notes

CPR	0%	3%	6%	10%	15%
Class A	[6.09] years	[5.48] years	[4.94] years	[4.29] years	[3.59] years

#### Indicative amortization profile of Class A and B notes (6% CPR)



## Interest hedging arrangements

#### 25-year Interest Rate Cap

- The Issuer will enter into an Interest Rate Cap agreement with BNP Paribas SA for 25 years with a strike price at [●]%¹
- The Interest Rate Cap agreement complies with the structured finance criteria of S&P and Fitch
- Under such Interest Rate Cap agreement the Issuer pays an upfront premium to the Interest Rate Cap provider on the Closing Date
- Predetermined notional schedule based on the outstanding notional of the Class A Notes, with a CPR of [3.5]% per annum

#### Post-FORD interest rate risk

- The Interest Rate Cap will remain in place for another [19] years after FORD
- Post-FORD, the Class A Notes will be paying a senior floating coupon based on the 3m EURIBOR, capped at [6.5]% (the EURIBOR Agreed Rate) plus margin
- In case the Class A Notes are not redeemed at the FORD, the margins after the FORD will stay at the same level as before the FORD. In addition, the relevant Class A Excess Consideration on the Class A Notes will be payable and will be subordinated in the relevant Priority of Payments (pre-enforcement and post-enforcement) to amongst others the Class A Principal Deficiency Ledger ("PDL") and the Reserve Account replenishment

#### Mitigating call risk

- The Class A Excess Consideration payment ranks ahead of the Class B Notes. This may lead to losses for Aegon Hypotheken (as the Class B Noteholder) in high interest rate scenarios
- Following the FORD the Class A Notes will benefit from a margin step-up equal to [•]bps
- After the FORD, available revenue funds remaining after paying the Class A Excess Consideration Deficiency Ledger will be added to the available principal funds for the accelerated redemption of the Class A Notes, serving as a mitigant to call risk
- As of [October 2030] (1 year Post-FORD), the Issuer will have the option to sell the loan portfolio if the sale would generate sufficient proceeds to redeem the Class A Notes only, including any accrued and unpaid interest (together with Class A Excess Consideration)
- With an indicative credit enhancement of around [14.2]%<sup>2</sup> on the notes payment date falling in [October 2030], this effectively allows for a discount on the sale of the mortgage portfolio to redeem the Class A Notes

**EGON** 

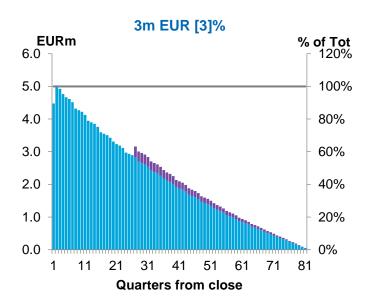
<sup>&</sup>lt;sup>1</sup>The strike price rate will be set at closing, at a level between 1.0% to 1.2%

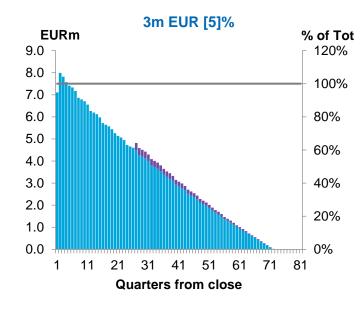
<sup>&</sup>lt;sup>2</sup>Subject to an estimated CPR of 6% to FORD without defaults and delinquencies and no Further Advances/replacements

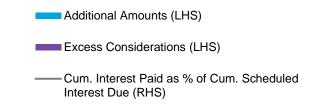
### Indicative Class A revenue breakdown

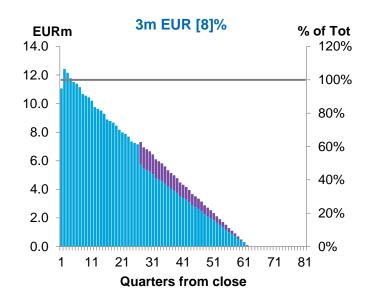
#### **Underlying assumptions**

- Three interest rate scenarios: 3m EURIBOR rates flat at [3]%, [5]%, and [8]%
- The CPR is assumed to be [6.0]% throughout the life of the transaction
- The expected losses are set at [5] bps annually
- Asset repricing at reset dates of the mortgage loans is set at [3m EURIBOR + 250 bps]











# Aegon highlights

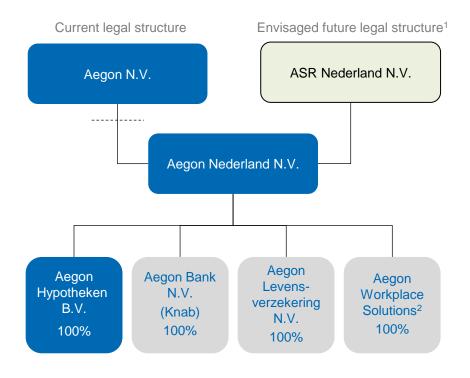


### Position of Aegon Hypotheken

### Position of Aegon Hypotheken B.V.

- On 27 October 2022 Aegon Group announced that it reached an agreement with a.s.r. to combine its
  Dutch pension, insurance, banking, and mortgage origination activities with a.s.r. Both shareholders
  of a.s.r. and Aegon approved for the proposed combination in January 2023
  - The closing of the transaction is further subject to customary conditions, including regulatory and antitrust approvals and the completion of the works council consultation processes of both Aegon and a.s.r.
  - Based on the required steps, and necessary approvals, the transaction is expected to close in the second half of 2023
- Aegon Hypotheken B.V. is a leading originator of mortgages through IFAs in the Netherlands and has adopted a successful hybrid business model of fee & spread business with an Originate to Distribute (OtD) model

#### Simplified organization structure



**EGON** 

<sup>&</sup>lt;sup>1</sup>The envisaged future legal structure is still subject to all required formal approvals

<sup>&</sup>lt;sup>2</sup>Workplace Solutions consists of the following business units: Aegon Cappital, Robidus, TKP, Aegon Schadeverzekering, Nedasco and Aegon Advice en Bemiddeling

### The Netherlands at a glance



#### What we do

In the Netherlands, Aegon is one of the best-known names in the Dutch financial sector, and a leading provider of life insurance and pensions. Our operations in the Netherlands also include banking, general insurance and mortgages



#### Locations

The Hague, Amsterdam, Leeuwarden and Groningen



#### Customers

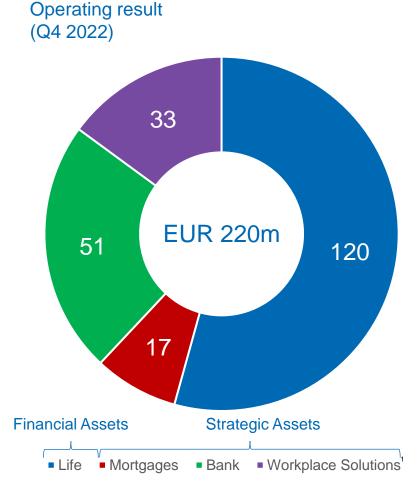
More than 2 million customers in the Netherlands (December 31, 2021)



### **Employees**

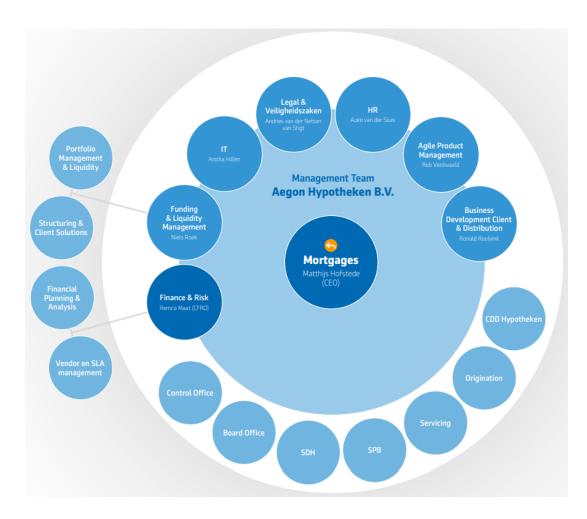
Over 3,300 employees

(December 31, 2021)



# Aegon Hypotheken

### **Organizational setup Aegon Hypotheken**





#### Our mission

Happy, loyal customers & advisors and a growing sustainable mortgage portfolio



#### Locations

Leeuwarden and The Hague



#### Customers

Over **278,000** mortgage clients (December 31, 2022)



#### **Employees**

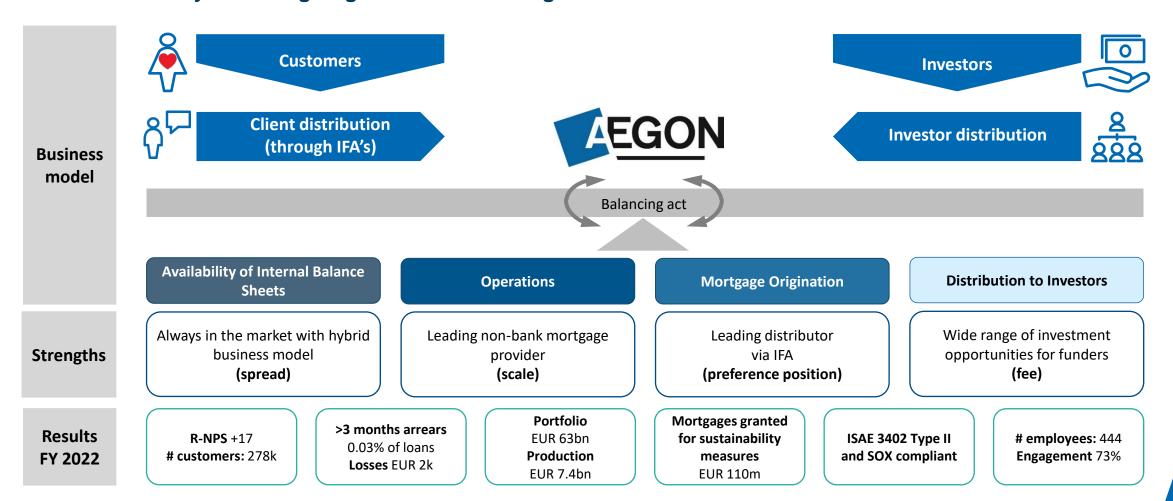
Over 444 employees (internal & external, fte)

(December 31, 2022)



### Aegon Hypotheken business model

We grow fee business through AuA increase, and enable asset strategies and spread generation for internal balance sheets by balancing origination and funding





Mortgage loan business & origination



# Aegon Hypotheken mortgage-lending organization

### A trusted party



Aegon Hypotheken is a 100% subsidiary of Aegon Nederland



Aegon applies the COSO framework for Enterprise Risk Management (ERM)



Since 2015, Aegon Hypotheken annually publishes an ISAE 3402 Type II Report<sup>1</sup>



Sales and advice is provided by intermediaries, while all underwriting decisions are made by Aegon Hypotheken

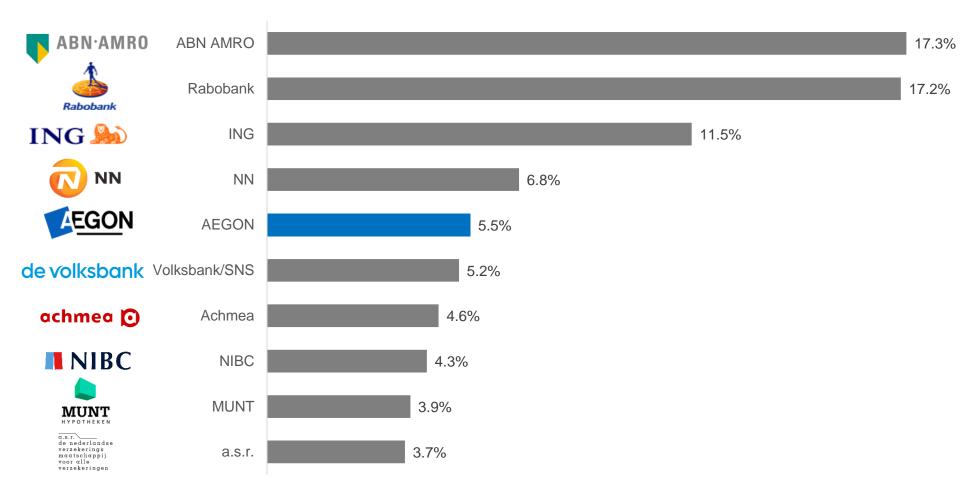


Underwriting, servicing and credit management processes are documented, periodically reviewed and regularly audited (including, if applicable, SOX compliance)



# Aegon in the Dutch mortgage market

### 5th largest mortgage lender with 5.5% market share in 2022 new issuance



**EGON** 

# Diversified funding of Aegon's mortgage loans

#### **Competitive advantages**

- Strong position with independent financial advisors
- Straight through processing
- Leading mid-office capabilities
- Active in all maturities
- One IT platform

#### **Origination vehicle**

Aegon Hypotheken B.V.

#### Mortgage allocation

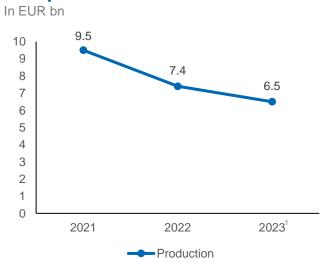
- Vertical slice model
- Similarity based on certain prespecified risk-return characteristics guaranteed

Nominal n (FY 2022 in EU	nortgage amounts	Main characteristics				
3	Covered Bond Programmes	<ul> <li>Registered SBCB Programme, with a nominal value of outstanding bonds of EUR 0.5bn</li> <li>All new CB issuances in soft bullet format</li> <li>Registered CPTCB programme since 2015, with a total nominal value of outstanding bonds of EUR 2.0bn</li> </ul>				
5	RMBS – SAECURE Programme	<ul> <li>Funding diversification</li> <li>20 deals issued since 2000, with SAECURE 16, 17<sup>(Retained)</sup>, 18, 19<sup>(Retained)</sup> and 20 still outstanding</li> </ul>				
7	Aegon Bank	Offering products to customers on both sides of the balance sheet				
31	Fee business	<ul> <li>Full risk transfer</li> <li>Attractive mortgage fund solutions (DMF I and DMF II) and tailored whole loan solutions</li> </ul>				
12	Aegon Life	<ul><li>Long-dated assets</li><li>Good match against liabilities</li></ul>				
<1	Aegon non-life	Supports investment income				

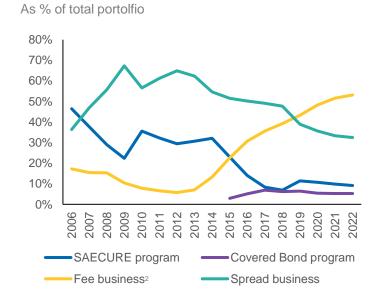
# Diversified funding

### Diversified funding sources allow Aegon to grow its portfolio

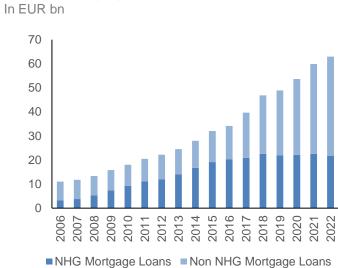
#### **New production**



#### **Funding type**



#### **Total Mortgage Ioan portfolio**



### Key mortgage loan products

Repayment mortgage loans

#### **Annuity mortgage loans**

Fixed monthly payments

#### **Linear mortgage loans**

Principal component comprising an equal, fixed amount each month

Interest-only mortgage loans

#### Interest-only mortgage loans

Borrowers do not make any principal repayments until maturity

Savings mortgage loans (not offered to new clients anymore)

#### Savings mortgage loans

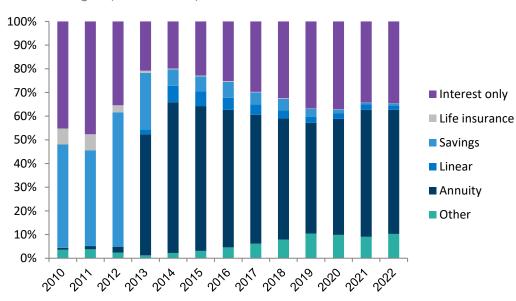
Borrowers do not make any principal repayments but instead make payments into a savings account with an insurance company or bank

#### Life mortgage loans

 Borrowers do not make any principal repayments but have an insurance policy, into which they pay a monthly premium, which is either expected or guaranteed to repay (part of) the mortgage loan at maturity

### Redemption types for new origination of mortgage loans of Aegon portfolio

Source: Aegon (2006 - 2022)



- Aegon offers several mortgage loan products. Since January 1st 2013 only amortizing mortgage loans are eligible for tax deductibility, resulting in a steep increase in the volume of annuity mortgage loans being originated
- Tax deductibility on outstanding mortgage loan products is grandfathered by the tax authorities





The Dutch mortgage and housing market and Aegon's place within



## Facts and figures Dutch mortgage market

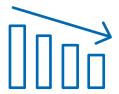
Total mortgage production amounted to a **level of** €154bn (YoY -5.5%) in 2022



Number of permissions for newly built properties slowing down (YoY -16%)



Lower demand in the second time buyer & refinancing segment
(YoY -11%)



**Coupons** increased with approximately 3% to 3.5% in 2022



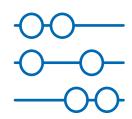
HDN registered **521,433** mortgage applications in **2022** (YoY -7.3%)



Average mortgage size new loans slightly decreased to €343,600 in 2022 (YoY -1%)



HDN registered a higher number of applications for refinancing compared to new loans in 2022



**ESG** has become a hygiene factor in the Dutch mortgage market



# Policy developments Dutch mortgage market

### Policies aimed at reducing risk and improving accessibility for first time buyers

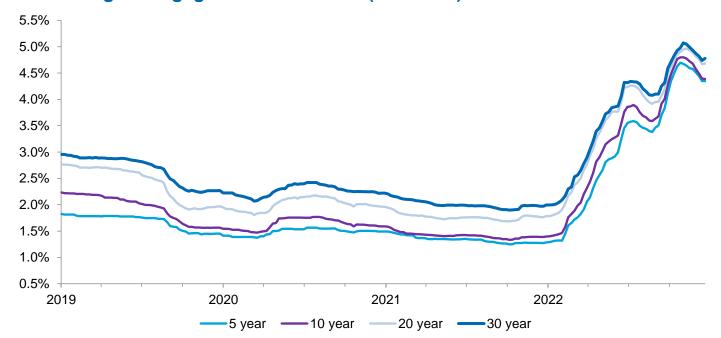
Aegon specific developments		Implementation of automatic LTV migration Aegon stops offering interest rate averaging	Temporary stricter underwriting criteria in response to COVID-19	Introduction LTV 106% for sustainability measures Increased granularity in offered LTV buckets	Introduction Desktop Valuations Extended construction deposit term for newly built homes Limit situations where 'explain' is possible	Introduction of the "EnergySaveBudget"
LTV & Interest deductibility	LTV: 100% Interest deductibility: 49.5%	LTV: 100% Interest deductibility: 49% In 2020-2023 decrease by 3% per year	Interest deductibility: 46%	Interest deductibility: 43%	Interest deductibility: 40%	Interest deductibility: 36.93% - Final decrease
Tax regulations		Gradually restructured income tax system to 2 tariffs in 2021		Transfer tax for house buyers younger than 35 abolished for house prices of 440k or less & increased to 8% for investors		'Jubelton' arrangement expires: Transfer tax for investors increased to 10.4%
NHG	Maximum amount set at EUR 265k	Maximum amount set at EUR 290k	Maximum amount set at EUR 310k NHG fee reduced to 0.7% of loan amount	Maximum amount set at EUR 325k	Maximum amount set at EUR 355k NHG fee reduced to 0.6% of loan amount	Maximum amount set at EUR 405k
Other Regulations	Phase out 'Hillen-arrangement' (tax relief for nearly repaid mortgages) over 30 years	Introduction of 'aflossingsblij' initiative	Partner income counts for 80% in calculating maximum mortgage amount allowed (up from 70%) <sup>1</sup>	Partner income counts for 90% in calculating maximum mortgage amount allowed (up from 80%)1		Partner income counts for 100% in calculating maximum mortgage amount allowed (up from 90%)
	2018	2019	2020	2021	2022	2023



## Policy developments Dutch mortgage market

### **Increasing mortgage rates**

#### Average mortgage rates: 100% LTV (Non NHG)



Higher rates make refinancing and moving house less attractive, which is currently leading to lower mortgage market volumes

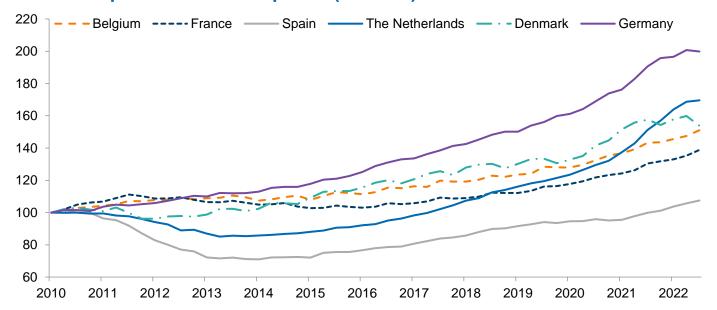
Impact on affordability for clients resulting in shorter fixed interest rate periods for new applications

This will potentially have a negative impact on house prices on the longer term

# Dutch housing price development

Housing prices have shown a decrease in recent MoM figures and are expected to further decrease in 2023.

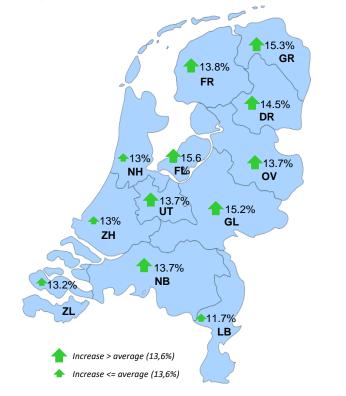
#### House price index development (Q3 2022)



For FY 2022, the increase in house prices was 13,6%, up from 7.8% for FY 2021, according to CBS

House prices expected to fall by 6 percent (YTD) in 2023<sup>1</sup>

#### Regional house price development (YoY)



# Dutch housing market

### Changing household composition requires more supply

80%

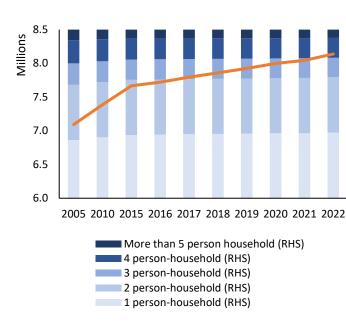
60%

40%

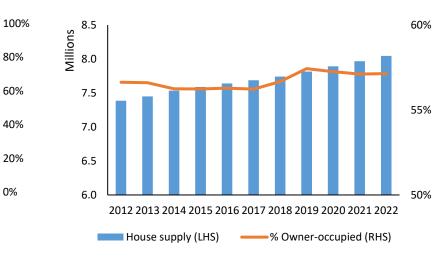
20%

0%

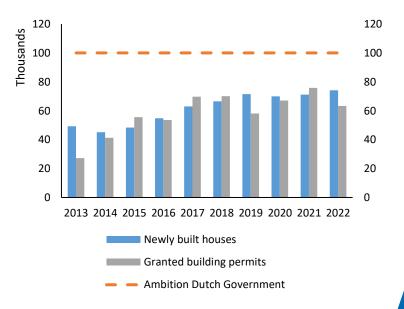
#### **Dutch household composition**



#### **Dutch house supply**



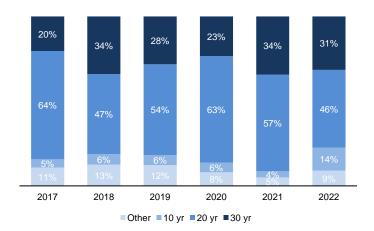
#### Newly built properties and permits



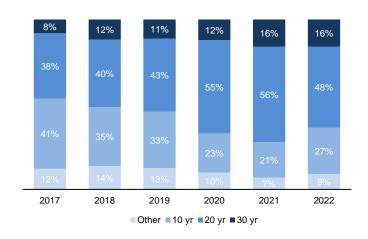
# Aegon in the Dutch mortgage market

### Shift from longer term fixed rate periods towards 10 years

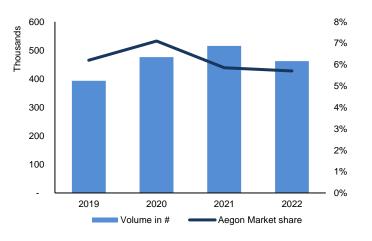
### Aegon production by interest reset date



### Market production by interest reset date

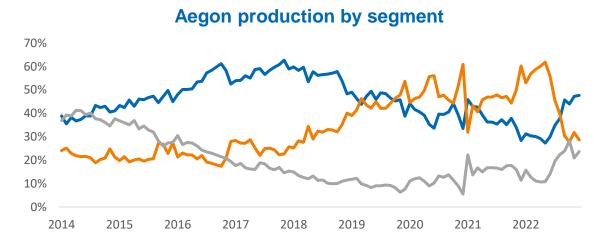


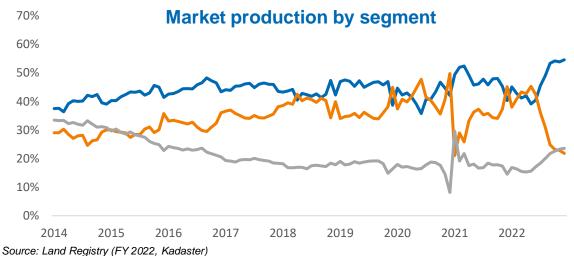
### **Total transaction volume and Aegon Market share**



# Mortgage market segment

### Strong decrease of refinancing in the market





Mover mortgageRefinancing mortgageFirst time buyer

Increasing mortgage rates lead to a strong decline of the refinancing market

After peaking in March 2022, the refinancing market has seen a significant decline. Few mortgages remain in the money for a profitable transfer, limiting the refinancing market to loans reaching interest reset date

Overall mortgage production for first time buyers has slightly increased in 2022 in the Dutch mortgage market

The number of buyers being active in the housing market has decreased, increasing the relative number of starters that is able to buy a house. Movers have the advantage of excess value of the original property and the possibility of porting existing mortgage loans at lower rates, supporting high house price levels

Aegon's sizeable backbook leads to sizeable market share (~7.5%) of mover mortgages

Firstly, the share of ported mortgage loans (meeneemregelingen) within the mover mortgage segment is increasing significantly resulting in mover mortgages being mostly originated at the existing mortgage lender. Secondly, Aegon focusses on non-exotic mortgages. This is reflected in our pricing and stricter than average underwriting criteria, and a sizeable market share of mover and refinancing mortgages

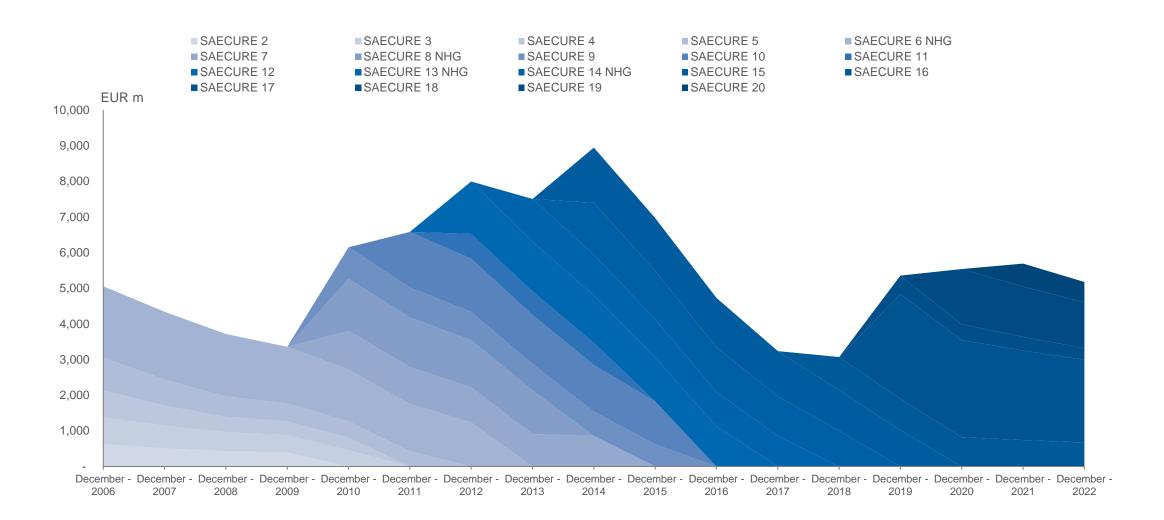
Please note that ported mortgage loans will not be repurchased by Saecure 21, resulting in a redemption of the original mortgage loan in Saecure 21



SAECURE program performance



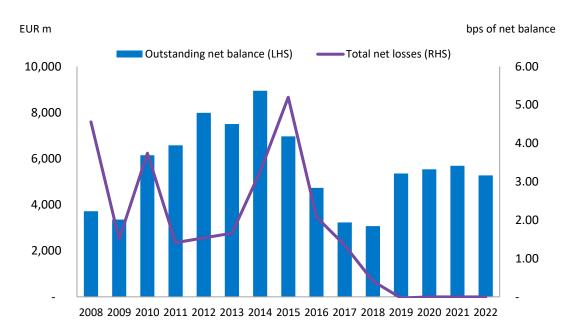
## Outstanding net balance of all SAECURE transactions





### **Performance of SAECURE transactions: Virtually no losses**

#### **SAECURE** net losses



In the aftermath of the debt crisis, total net losses did not exceed 6bps of the net outstanding balance in our SAECURE portfolio

Since the debt crisis, losses have strongly declined with virtually no losses in the last 4 years

#### **Limited losses for most recent SAECURES**

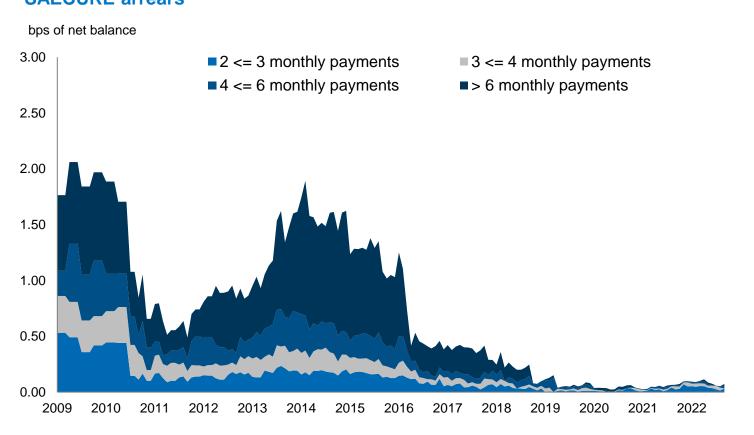
Transaction information			Asset balance at Closing Date		Cumulative gross losses (at FORD) <sup>1</sup>			Cumulative recoveries (at FORD) <sup>1,2</sup>	
Transaction	Closing Date	FORD	Number of loans	EUR m	Number of foreclosures	EUR m	Cumulative losses (bps)	EUR m	Cumulative recoveries (bps)
SAECURE 2	Jun-2003	Aug-2010	6,266	1,080	40	1.60	14.80	0.25	2.36
SAECURE 3	Nov-2003	Feb-2011	9,578	1,193	17	0.72	6.07	0.06	0.47
SAECURE 4	Jun-2004	Aug-2011	7,186	1,109	87	4.40	39.70	0.87	7.87
SAECURE 5	Apr-2005	Aug-2012	7,375	1,212	57	4.03	33.25	0.40	3.33
SAECURE 6 NHG	Sep-2006	Aug-2013	14,947	2,054	65	1.33	6.49	0.79	3.83
SAECURE 7	Jul-2010	Aug-2015	8,508	1,100	65	2.60	23.61	0.16	1.49
SAECURE 8 NHG	Oct-2010	Dec-2014	8,337	1,470	42	0.47	3.18	0.16	1.06
SAECURE 9	Sep-2010	Mar-2016	4,488	908	52	1.89	20.85	0.18	1.97
SAECURE 10	Apr-2011	Feb-2016	8,259	1,631	86	3.74	22.94	0.23	1.39
SAECURE 11	May-2012	Jul-2015	3,715	721	23	0.36	5.04	0.05	0.66
SAECURE 12	Dec-2012	Oct-2017	7,588	1,468	111	1.31	8.91	0.23	1.60
SAECURE 13 NHG	Mar-2013	Feb-2018	6,452	1,233	108	0.38	3.07	0.03	0.26
SAECURE 14 NHG	Mar-2014	Jan-2019	8,030	1,502	88	0.32	2.13	0.01	0.08
SAECURE 15	Oct-2014	Jan-2020	8,009	1,552	27	0.26	1.66	0.02	0.13
SAECURE 16	Nov-2018	Oct-2023	3,913	948	0	0.00	0.00	0.00	0.00
SAECURE 17	May-2019	Oct-2025	13,653	3,053	0	0.00	0.00	0.00	0.00
SAECURE 18 NHG	Jul-2019	Jul-2025	3,280	545	0	0.00	0.00	0.00	0.00
SAECURE 19	May-2020	Oct-2026	9,502	1,621	0	0.00	0.00	0.00	0.00
SAECURE 20	Apr-2021	Oct-2027	3,378	701	0	0.00	0.00	0.00	0.00

Source: SAECURE investor reports

1SAECURE 2 up to and including SAECURE 15 were called at their respective FORD date
2For SAECURE 16 up to and including SAECURE 20 these figures are shown per December 31, 2022

### Very low level of arrears

#### SAECURE arrears



Strong performance thanks to our personalized, case-by-case approach that is focused on helping customers with their entire financial situation

### Realized monthly CPRs for SAECURE

#### **General conditions**

A prepayment no longer needs to have a minimum value of EUR 1,000

Prepayments do not release the customer from its regular interest & principal payment obligations

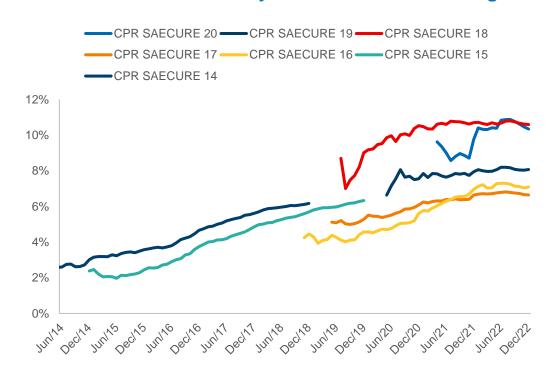
Possibilities for penalty-free prepayment include (amongst others):

- Up to 10% annually of the original principal amount of each mortgage;
- Full prepayment is allowed if current mortgage interest rate is equal to or higher than the contractual interest rate:
- In case of a sale and delivery of the collateral or
- Prepayment of a bridge loan

Dutch mortgage providers in combination with the Autoriteit Financiële Markten (AFM) and Nederlandse Vereniging van Banken (NVB) set up a program to promote prepayments for interest only loans<sup>1</sup>

Create awareness amongst borrowers about their possibilities for refinancing or repayment of their interest only loan when their loan matures

#### Realized annualized monthly CPRs for SAECURE Program<sup>2</sup>





<sup>&</sup>lt;sup>1</sup>Source: Nederlandse Vereniging van Banken "Aflossingsblij"

<sup>&</sup>lt;sup>2</sup>Source: SAECURE investor reports, past performance is not necessarily an indicator of future results or performance



Appendix I – Additional SAECURE 21 specifics

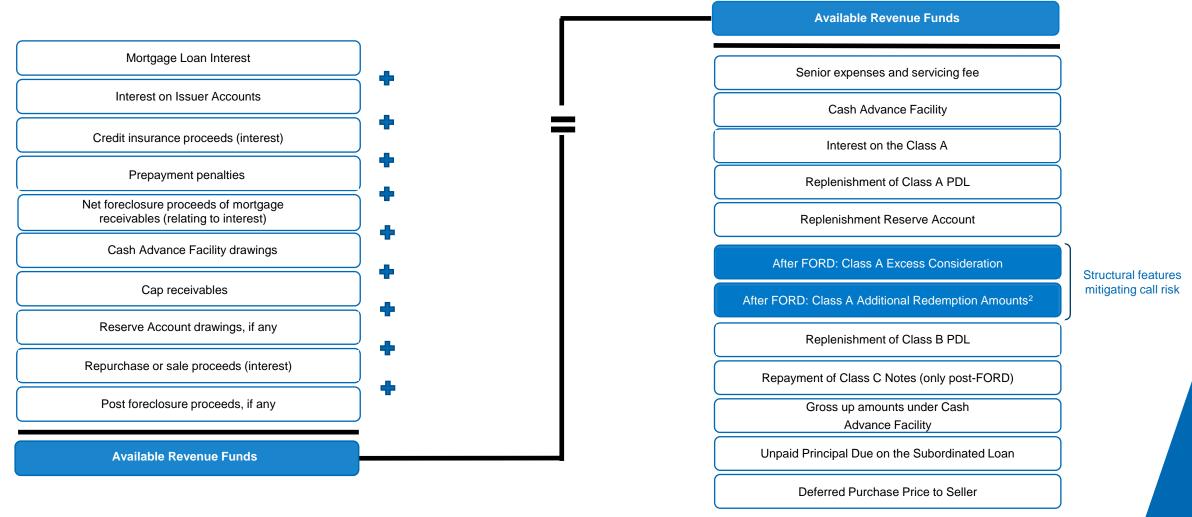


# Transaction parties

Key Transaction Parties					
Issuer	SAECURE 21 B.V.				
Shareholder	Stichting Holding SAECURE 21				
Security Trustee	Stichting Security Trustee SAECURE 21				
Originators	AEGON Hypotheken B.V. and AEGON Levensverzekering N.V.				
Seller	AEGON Hypotheken B.V.				
Servicer	AEGON Hypotheken B.V.				
Issuer Administrator	Intertrust Administrative Services B.V.				
Issuer Account Bank	BNG Bank N.V.				
Cash Advance Facility Provider	BNG Bank N.V.				
Interest Rate Cap Provider	BNP Paribas SA				
Arranger	ABN AMRO Bank N.V.				
Joint Lead Managers	ABN AMRO Bank N.V., BofA Securities Europe SA, BNP Paribas SA, HSBC Continental Europe, Wells Fargo Securities Europe S.A.				
Paying / Reference agent	Citibank, N.A. London Branch				
Listing Agent	ABN AMRO Bank N.V.				
Rating Agencies	Fitch Ratings Ireland Limited ("Fitch") and S&P Global Rating Europe Limited ("S&P")				
Seller Collection Account Bank	ABN AMRO Bank N.V.				



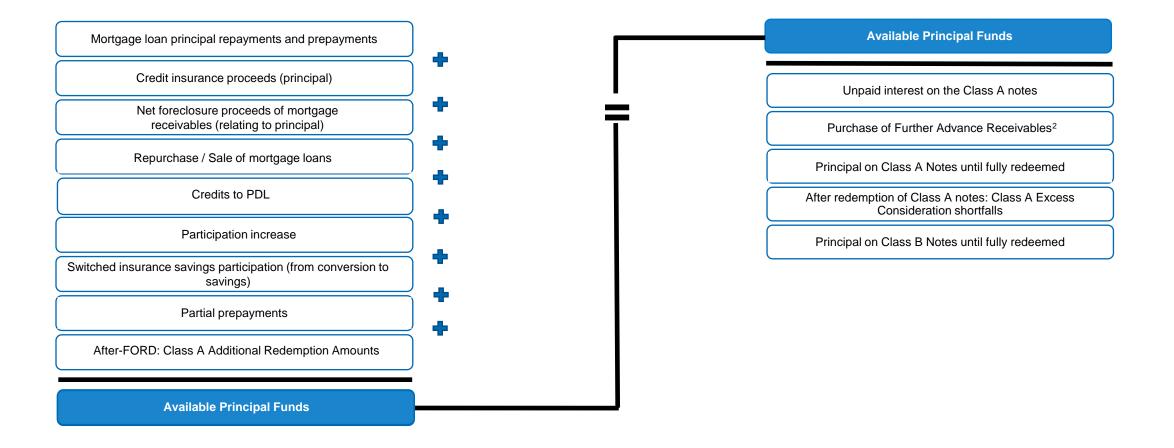
### Interest priority of payments<sup>1</sup>



<sup>&</sup>lt;sup>1</sup>This is a simplified overview. Please refer to the Preliminary Prospectus for full description of priority of payments and of the available principal funds <sup>2</sup>To be applied in principal waterfall, subject to certain conditions



# Principal priority of payments<sup>1</sup>



**EGON** 

# Comparison transactions

Deal Name	SAECURE 21 <sup>1</sup>	Green STORM 2023	Bastion 2022-1 NHG	Prinsen Mortgage No. 1	SAECURE 20 NHG	SAECURE 18 NHG
Summary deal info						
Closing date	• [May 2023]	March 2023	November 2022	• April 2022	• April 2021	• July 2019
Class A size (EUR)	• [•]	• 500,000,000	• 368,500,000	• 225,000,000	• 657,000,000	• 512,350,000
Offering	• [Reg S Only]	Reg S Only	Reg S Only	Reg S Only	Reg S Only	Reg S Only
Rating class A Notes	<ul><li> [AAA / AAA]</li><li> (Fitch / S&amp;P)</li></ul>	<ul><li>AAA / Aaa</li><li>(Fitch / Moody's / S&amp;P)</li></ul>	<ul><li>AAA / AAA</li><li>(DBRS / Fitch)</li></ul>	AAA / AAA (Fitch / DBRS)	• AAA / AAA • (Fitch / S&P)	<ul><li>AAA / AAA</li><li>(Fitch / S&amp;P)</li></ul>
Structural Features						
Hedging	<ul> <li>Cap strike at [•]%²</li> <li>25 years</li> </ul>	Interest Rate Swap     Agreement	Interest Rate Swap     Agreement	Interest Rate Swap     Agreement	<ul><li>Cap strike at 2.5%</li><li>15 years</li></ul>	<ul><li>Cap strike at 4.0%</li><li>12 years</li></ul>
Credit Enhancement	• [7.5]%	• 6.0%	• 10.5%	• 3.25%	• 7.5%	• 7.0%
Issue price	• [100]%	• 100.0%	• 100.0%	• 100.374%	• 102.824%	• 100.572%
Coupon pre-FORD	• 3mE +[•] bps	• 3mE + 38 bps	• 3mE + 60 bps	• 3mE + 65 bps	• 3mE + 70 bps	• 3mE +40 bps
Coupon post-FORD	• MIN(3mE; [6.5]%) + [•] bps	• 3mE + 76 bps	• 3mE + 120 bps	• 3mE + 98 bps	• MIN(3mE; 5.0%) + 70 bps	• MIN(3mE; 5.0%) + 40 bps
Excess Consideration	<ul><li> 3m Euribor &gt; [6.5]%</li><li> Class A Step-up Consideration</li></ul>	Not applicable	Not applicable	Not applicable	<ul><li>3m Euribor &gt; 5.0%</li><li>Class A Step-up Consideration</li></ul>	<ul><li> 3m Euribor &gt; 5.0%</li><li> Class A Step-up Consideration</li></ul>
Pool characteristics						
WA CLTOMV WA CLTIMV WA interest rate WA maturity	<ul><li>[71.2]%</li><li>[63.6]%</li><li>[2.2]%</li><li>[27]yrs</li></ul>	<ul><li>67.1%</li><li>56.2%</li><li>2.1%</li><li>25.4yrs</li></ul>	<ul><li>83.3%</li><li>67.3%</li><li>1.4%</li><li>27.9yrs</li></ul>	<ul><li>61.2%</li><li>51.1%</li><li>1.7%</li><li>27.8yrs</li></ul>	<ul><li>70.6%</li><li>54.7%</li><li>3.6%</li><li>24.2yrs</li></ul>	<ul><li>84.3%</li><li>67.4%</li><li>4.9%</li><li>26.7yrs</li></ul>



Source: Preliminary prospectus SAECURE 21; final prospectus for other transactions 

¹Provisional

<sup>&</sup>lt;sup>2</sup>The strike price rate will be set at closing, at a level between 1.0% to 1.2%



Appendix II – Generic Aegon Hypotheken mortgage business information



# Mortgage pricing overview





Maximizing value: Our models and market insights enable a data driven decision process focused on maximizing long term value for investors

Mandate based on funder preferences: The management board sets a pricing mandate on a monthly basis. The targets and restrictions in the mandate are based on funder preferences

**Pricing Committee:** Weekly pricing committee with flexibility to change prices more frequently if market circumstances require so. The pricing committee is headed by the CEO of Aegon Hypotheken B.V.



### Price optimization in a data driven pricing process

**Data driven:** We operate state of the art pricing models that give granular insight into price elasticities per segments and expected market shares

**External focus:** Decision making is further supported by automated daily insights into competitor prices, market volumes and market shares

Forward looking: Our price optimization tooling enables an accurate prediction of expected market shares and volumes per segment under a range of (optimization) scenarios



### Pricing innovation & improved pricing grid

**Smart pricing:** In the current market environment, where price changes occur more frequently, we believe that smart pricing is essential to optimize value for funders

**Pricing grid:** As per July 2021, we have expanded our pricing grid and we are now able to price on 128 price segments over tenors, risk class and redemption types

**Optimal structure:** Combined with our stateof-the-art pricing model this gives us the optimal structure to steer the production mix and margins in line with funder preferences



### Mortgage intermediaries





- Appointment based on possibility to do business in several branches and growth opportunities
- Quality is monitored
  - All are obliged to have a WFT¹certification
  - Monitoring of first-time right percentages on submitted proposals in place
- IFAs are paid by their customers, not by Aegon



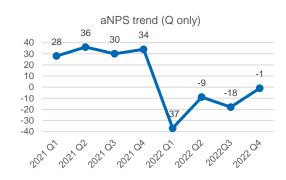
### Aegon has a longstanding durable relationship with IFAs

- Winner of the 2022 "Gouden Lotus Award"<sup>2</sup>
  in the Mortgage product innovation
  category for the 'Duurhuur' pilot
- In 2020 most mortgage advisor wish to do more business with Aegon, according to Blauw research
- After winning the "Gouden Spreekbuis"<sup>2</sup> in 2019, Aegon has been awarded the "Zilveren Spreekbuis" in 2020
- Jury report: "Aegon thinks broader than its own environment. A mentality that the jury highly values."



#### **Net Promotor Score (aNPS) IFA's**

aNPS<sup>3</sup> declined over 2022



 Aegon consider itself as a stable, reliable mortgage originator with a relatively high NPS score awarded by IFA's



# Aegon NL underwriting process



### Aegon's underwriting department is characterized by its quality of people

- All underwriting decisions are taken by Aegon's underwriting department
- Aegon's underwriting team consists of experienced employees
- All underwriters are certified under the WFT



### All borrowers must meet all Aegon's underwriting criteria, no credit scoring

- Underwriting decisions based on Code of Conduct and TRHK (LTVs, LTIs, etc)
- Only owner-occupied residential properties with first lien (no buy to let) or short-term bridge loans to finance the equity part of an existing property till sold
- Credit searches with BKR<sup>1</sup> and fraud prevention searches in EVA<sup>2</sup> and SFH<sup>3</sup>
- Approval to lend outside automatically accepted lending criteria may be granted on a loan-by-loan basis subject to senior underwriter approval



### Our origination process is fully automated

- Nearly all mortgage offer requests from brokers are filed through the automated HDN process
- Automatized and efficient processes within the applicable legal framework
- Continuous humane service towards regular IFAs and preferred suppliers



### Aegon NL loan servicing



### Aegon's servicing department is characterized by the quality of its people

- All servicing decisions are taken by Aegon's servicing department
- The servicing department is divided in 4 teams:
  - *Termination of relations* which focusses on repayments; expirations and decease
  - Existing relations which focusses on conversions; divorces and restructurings
  - Building deposits which focusses on processing applications, repayments and withdrawals
  - Capital policies which focusses on attached investment and saving policies
- Aegon's servicing team consists of approximately 170 FTE (consisting of amongst others the Service Desk (i.e. call center) and the CDD team)
- All servicing employees are WFT certified



### Servicing processes are continuously improved and automated for better serving our customers

- Multiple servicing processes can be performed directly by our customers online via MijnAegon
- Recently the following policy amendments were made:
  - 'Aflossingsblij' campaign for interest-only mortgages (Aegon Mortgage scan)
  - Updated Terms and Conditions for new and amended mortgage loans
- ~99% pay via direct debit; ~1% by bank transfer



# Credit management within Aegon NL

### Immediate action and a case-by-case approach

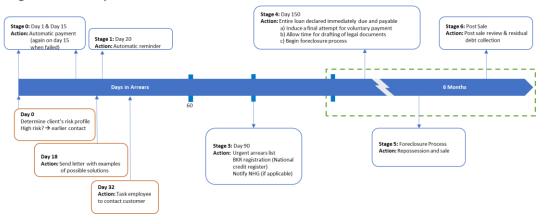
#### Arrears management at Aegon Hypotheken

- Focus on helping customers with their entire financial situation. Tailor made solution for every mortgage client which is or is expecting payment difficulties.
- Intervention at 1st month of arrears or even at 0 (refusal of automatic payment)

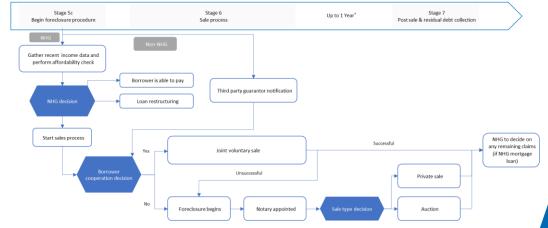
#### Helping our customers become financially fit

- Customers receive a questionnaire to assess their current financial situation and are provided with targeted advice fitted to their personal situation
- As part of a sustainable solution, Aegon might also help by providing other services, like budget - and job coaching
- We furthermore offer the following forbearance measures to our borrowers (where it seems fit): debt restructuring, payment holidays, debt forgiveness and write-offs

#### Aegon's collection procedure



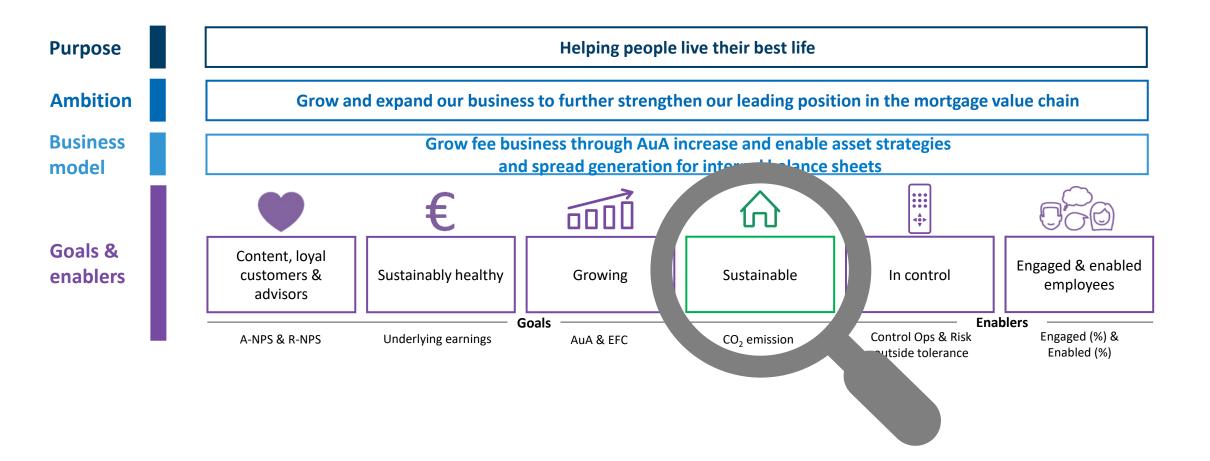
#### **Repossession & sale process**



<sup>\*</sup> This is the average total time from the first missed payment until the actual foreclosure date



# Sustainability is a core part of Aegon Hypotheken's growth strategy



### Looking back at Q1 2023

#### Regulation

- European parliament voted in favor of the new, more ambitious EPBD IV. A few important points are:
  - Zero-emission buildings (ZEB) will become the standard as of 2028 instead of NZEB for newly built
  - An active and explicit role for the financial sector in financing the pathway to net zero carbon buildings
  - The validity of energy performance certificates (EPCs) will change. EPCs of class C and above will be valid for 10 years. EPCs of class D and below will be valid for 5 years
  - Member states must create national renovation plans, which include ways of financing and funding needed to improve the national building stock gradually over time
  - At least (this was average) energylabel E in 2030 and energylabel D in 2033 for residential buildings

#### Customer Journey / Product offering

- 'Green mortgage week' in February 2023. In this week, all teams will work full focus on green products and propositions to speed up our offering
- Introduction of Energy Saving Budget (EBB) to the market
- introduction of financing tiny houses with NHG
- E-mail campaign to all customers about sustainability & avoiding depts
  - Based on energy label different message

#### Reporting

- Green Asset Ratio (GAR) reporting will also be relevant for Aegon Mortgages from 1-1-2024
  - Under investigation what this means and what is needed

### What do we offer our clients and advisors?

### **Existing products, proposition & services**

#### Loan-To-Value Loan-To-Income Services HomeQgo tooling Solely for Energy Saving Measures: a 1. Clients can borrow up to 106% LTMV for maximum of € 9K will not be taken into Tool where clients can see what energy saving measures after construction. a. This can only be spent on predefined account when determining the loan-tosustainable measures can be taken, measures and the amount will be held what the investment is and the income. in an energy depot. expected return on investment. b. Client must specify which measures For houses with an Energy label A++(+) or Energy index <0,6: a maximum of € 9K will they are going to take beforehand Rekenhulp (Calculation tool) Tool where clients can calculate the not be taken into account when determining 2. Clients can loan up to 106% of the market the loan-to-income. costs for a (sustainable) construction. value for energy saving measures before For houses with an Energy index of =< 0: a construction a. This can only be spent on predefined maximum of € 15K will not be taken into measures and the amount will be held account when determining the loan-toin an energy depot. income. b. Client does not have to specify beforehand what they are going to do Zero-emissions building: a maximum of € 25K will not be taken into account when determining the loan-to-income.

### Proactive campaigns and nudges

#### Clients

- 1. Insights in energy label in 'Mijn Aegon' environment
- 2. Proactive e-mail campaigns segmented by energy label
- 3. Nudges to clients about taking sustainable measures
  - a. By new mortgage without sustainable measures
  - b. By additional mortgage payments
- 4. Blogs and client stories about sustainability to motivate clients

#### **Advisors**

- Special campaigns together with advisors to activate the base about sustainability
- Extra content/marketing materials about sustainability
- Nudge when advisor asks for a mortgage offer without sustainable measures
  - Including very easy button to add an energy depot for the offer



De stijgende energieprijzen zijn momenteel hét berekend dat een gemiddeld huishouden tot wel aan energiekosten! De inschatting is dat 30 tot 4 maandbedrag heeft voor de energie. Check daar nog goed is. En pas je termijnbedrag aan of rese Zo voorkom je verrassingen. Daarnaast lopen oc Dan krijg je volgend jaar de hogere energiereker zijn er een aantal manieren om te zorgen voor e

Ja, dit is een open deur. En toch, de makkelijkste manier om kosten te besparen is door minder energie te verbruiken. Bijvoorbeeld door het gebruik van ledlampen, apparaten niet op stand-by laten staan en eco-wasstanden te gebruiken. Meer tips lees je op de website van Milieu Centraal of in onze blog.

#### Stappen zetten in het verduurzamen van je huis

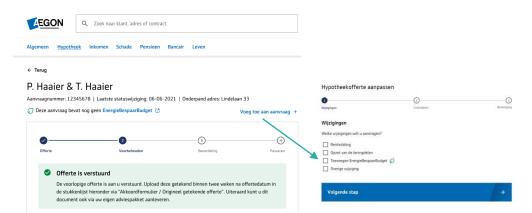
Nu is het moment! Verduurzamen begint vaak met isoleren waardoor je direct gaat besparen op je stookkosten. Door bijvoorbeeld folie achter je radiator te plaatsen. Dan gaat er minder warmte verloren. Wil je meer weten over wat je kan doen? Bekijk dit filmpje met een duurzaamheidsexpert eens.



#### Meteen aan de slag met het verduurzamen van je huis...

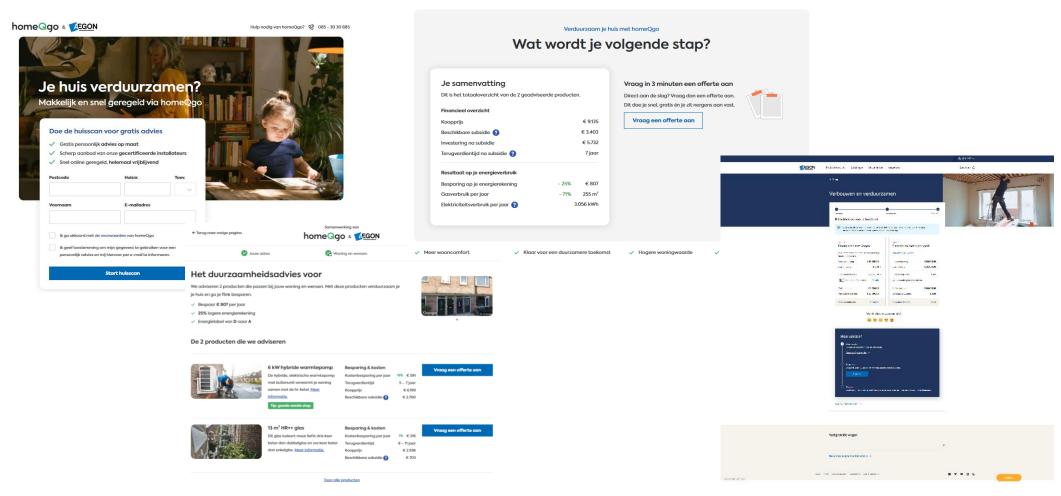
Dan zijn er verschillende manieren om dit te betalen. Wil ie meer weten over de financiering van verduurzamen? Kijk op onze website welke opties er zijn en ga in gesprek met je financieel adviseur.





### Impression of the tools

### https://www.aegon.nl/particulier/hypotheek/je-huis-verduurzamen





### For questions please contact:

#### **Niels Roek**

Director of Funding & Liquidity Management

T: + 31 6 2782 1038 E: NRoek@aegon.nl

#### **Erik Cremers**

Senior Structurer

T: +31 6 2336 8138

E: erik.cremers@aegon.nl

#### **Rutger Nossin**

Structurer

T: +31 6 2242 1106 E: rnossin@aegon.nl

### For questions relating to Aegon please contact:

#### **Aegon Investor Relations**

T: +31 70 344 8305

E: ir@aegon.com